Contract administration

Erstellt von:

Erstellt am:

Version:

Inhaltsverzeichnis

NETWAYS Managed Services GmbH   Web: nws.netways.de   Seite 2 von 12
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Contract administration

- [Manage Payment method](#)
- [Bills and Costs](#)

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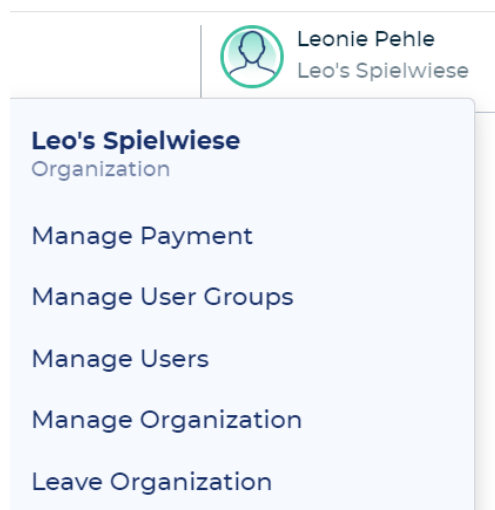
Seite 3 von 12
Erstellt am: 27-07-2024

Manage Payment method

In order to start our K8s, OpenStack or DBaaS services, you need to deposit a payment method in advance:

- To do this, click on the person icon in the top right-hand corner of the screen in our customer interface (https://my.nws.netways.de/)
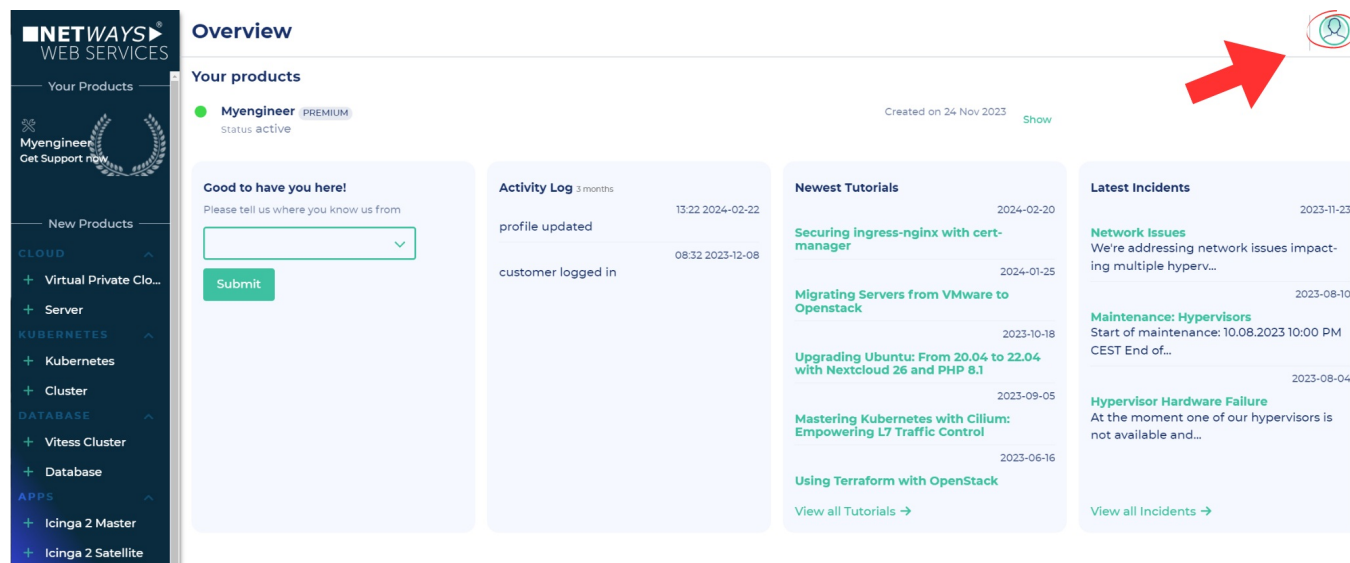
- Choose "Manage Payment"

- Choose your payement method: Purchase on Account, PayPal or Creditcard

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Seite 4 von 12
Erstellt am: 27-07-2024

Payment Method

Choose your payment method

Credit Card	PayPal	Purchase on account
Inactive	Inactive	Approved

Change payment method

Danger zone

Remove payment method

- If you select the purchase on account, we will automatically receive a request for it. We will then check if we can approve the request or if you need to select another payment method.

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Seite 5 von 12
Erstellt am: 27-07-2024

Bills and Costs

Where can I find my bills?

- You can find your bills on your NWS Dashboard

- When you click on "view all invoices", you will find all extisting bills created for your account -> here you can download every single bill
- You will receive a separate invoice for each started project within our services you start

Alternative:

- click on your user icon at the upper right corner of your screen

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Seite 6 von 12
Erstellt am: 27-07-2024

- now go on "Show invoices"

Where can I deposit a separate E-mail for invoicing?

To ensure that our invoices are sent directly to the correct department (e.g. accounting department), you can deposit billing addresses.

For this you go in the NWS-Customer-Interface to "Manage Organisation".

Now you can enter an E-mail for invoicing.

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Seite 7 von 12
Erstellt am: 27-07-2024

Manage Organization

Customer ID	7080
Organization type	Private | Business | School/Authority
Organization	Stefans Spielwiese
E-Mail	stefan.schneider@netways.de
First Name	Stefan
Last name	Schneider
Company	Stefans Spielwiese
VAT	121
Country	Germany
Address	Schrothstraße 11
ZIP / City	90419 Nürnberg
Where do you know us from?	
E-mail for invoicing	accounting@stefansspielwiese

Discard   **Save**

If the "invoicing" field is left blank, the invoices will go directly to the main address stored under the "Email" field.

Is it possible to deposit several E-Mail adresses for invoicing?

Yes, it is possible. You can simply enter multiple e-mail addresses in the "E-mail for invoicing" field at "Manage Organisation". They only have to be separated by a comma.

The first address will be used as "To:", all following addresses will be packed into the "CC:".

Where can I find the balance amount

If we have deposited a balance for you, you can check the remaining amount yourself at any time.

You will find the amount in the invoice area:

- go on "Overview" and click on "View all invoices"

NETWAYS Managed Services GmbH   Web: nws.netways.de   Seite 8 von 12
Deutschherrnstrasse 15-19   E-Mail: info@netways.de   Erstellt am: 27-07-2024
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- Here you can find the balance amount under the invoice graphic

- All monthly invoice amounts will be deducted from the deposited balance amount until it is completely used up.

Cost explorer

Since our NETWAYS Cloud, DBaaS and Kubernetes support service are charged on a consumption-dependent basis, you can always see how much costs have already been generated for these services during the month with our Cost Explorer.

You can find the Cost Explorer in the submenu of the respective service (see screenshot):

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Seite 9 von 12
Erstellt am: 27-07-2024

More Information

First Steps

1. Create a Kubernetes Cluster first
2. Install kubectl on your client
3. Download your config and save it as `$HOME/.kube/config`
4. Check out your cluster: `kubectl get nodes`

External Resources

Learn more about your product

Documentation

Faq

Blog

Tutorials

Kubernetes Dashboard

Deploy and manage your applications in a web-based dashboard.

Autoscaling

Activating Autoscaling will install additional services in your cluster which will monitor the load of your nodes and spin up new nodes on demand. Once the...

Monitoring with Prometheus and Grafana

If you would like to get an insight into various kinds of metrics, view the current usage of your nodes or setup alerts for some services, Prometheus and Graf...
You can enable this feature individually for your Kubernetes clusters!

Logging with Loki and Grafana

By gathering logs from all running pods and services in your Kubernetes Cluster, Loki and Grafana provide a great and easy to use solution to query and vie...
You can enable this feature individually for your Kubernetes clusters!

Loki LogCLI

Analyze all the logs in Loki right from your local CLI. Installation options:

There is here once a display of the current consumption in this month:

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Seite 10 von 12
Erstellt am: 27-07-2024

Cost Explorer

The costs are calculated according to the pricing table. See pricing table

Current usage

Operating hours This month

155 h

Resource	Total Usage Current Month	Total Costs [1] Current Month
vCPUs	8424 h	31.17 €
Memory	9984 h	31.95 €
Volumes	14352 h	2.05 €
Volumes High-IOPS	0 h	0.00 €
Traffic	2 GB	0.10 €
Local SSD	198900 h	28.44 €
Images	0 h	0.00 €
Object Store	770 h	0.11 €
Floating IPs	624 h	5.63 €
Load Balancers	936 h	26.00 €
Security Groups	780 h	2.49 €
Snapshots	0 h	0.00 €
Volume Backups	101752 h	9.87 €
VPC-Gateways	312 h	0.87 €
VPNs	0 h	0.00 €
GPU Nvidia A10	0 h	0.00 €
Total [1]		138.68 €

Navigation menu items:
Get started
Clusters
Nodegroups
Servers
Networks
PVCs
Backups
Snapshots
Cost Explorer
Object Storage
Load Balancers
Manage Contract

And then there is a projection of the expected total cost based on current consumption:

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Seite 11 von 12
Erstellt am: 27-07-2024

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Estimated Costs ³

Estimated operating hours until end of the billing period **589** h

Resource	last Measure	Costs until now	further est. Costs until end of month	est. Costs until end of month
vCPUs	54	31.17 €	117.56 €	**148.73 €**
Memory	64	31.95 €	120.50 €	**152.45 €**
Volumes	92	2.05 €	7.74 €	**9.79 €**
Volumes High-IOPS	0	0.00 €	0.00 €	**0.00 €**
Traffic ²	0	0.10 €	0.00 €	**0.10 €**
Local SSD	1275	28.44 €	107.28 €	**135.72 €**
Images	0	0.00 €	0.00 €	**0.00 €**
Object Store	4.93	0.11 €	0.41 €	**0.52 €**
Floating IPs	4	5.63 €	21.25 €	**26.88 €**
Load Balancers	6	26.00 €	98.06 €	**124.06 €**
Security Groups	5	2.49 €	9.40 €	**11.89 €**
Snapshots	0	0.00 €	0.00 €	**0.00 €**
Volume Backups	644	9.87 €	36.75 €	**46.62 €**
VPC-Gateways	2	0.87 €	3.27 €	**4.14 €**
VPNs	0	0.00 €	0.00 €	**0.00 €**
GPU Nvidia A10	0	0.00 €	0.00 €	**0.00 €**
Total ³		138.68 €	522.22 €	**660.90** €

Annotations

¹ The current costs until now.

² Traffic can not be calculated for the remaining days since it is too variable.

³ Estimated costs. This is a forecast calculated up to the end of the month based on the last measured resources.

Sidebar navigation:
- Get started
- Clusters
- Nodegroups
- Servers
- Networks
- PVCs
- Backups
- Snapshots
- **Cost Explorer**
- Object Storage
- Load Balancers
- Manage Contract

All infos about the MyEngineer cost explorer can be found here.

There is no Cost Explorer for our SaaS platform, as there are only fixed prices for it.

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Seite 12 von 12
Erstellt am: 27-07-2024