

Administrative Tasks

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Administrative Tasks

- [Organizations](#)
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Organizations

What is an organization?

An organization can be a private person, a company or a school or authority. Within an organization you can start Apps, Openstack, Kubernetes, DBaaS or our MyEngineer service. The legal entity stored in the organization is used as the legal contact for e.g. invoices.

How can I edit my organization?

Just open your user menu in the upper right corner and got to "ManageOrganization".

Overview

Your products

- Myengineer** PREMIUM Status: active Created on 18 Aug 2021 [Show](#)
- Stefans erstes KBs Projekt** PREMIUM Status: active Created on 14 Dec 2022 [Show](#)
- Kubernetes** PREMIUM Status: active Created on 15 Dec 2022 [Show](#)

Good to have you here!
Please tell us where you know us from:

[Submit](#)

Activity Log 3 months

profile updated	13:24 2022-12-20
customer logged in	12:53 2022-12-20
billing settings updated	13:20 2022-12-13

Most recent invoices

#9377	Rocket.Chat	356.86 €
#11065	Vitess	60.18 €
#11462	Vitess	-60.18 €

Newest Tutorials

- Resizing Persistent Volumes in Kubernetes 2022-07-12
- How to start your NETWAYS Managed Database 2022-06-23
- What is Vitess? 2022-06-21
- Custom Connection Limit for Load Balancers 2021-09-22
- Creating and Using S3 Object Storage 2021-08-17

Latest Incidents

- NWS-SaaS Loadbalancer Outage**
Between 2:58 p.m. and 3:08 p.m. a failure of th...
- General Announcement: Limits (Managed Services) - Company**
2022-07-07 - 2022-07-11
NETWAYS Managed Services Te...
ing a company event ...
- Network outage**
We are currently having network problems. we are looking ...

Manage Organization

Customer ID:

Organization type: ☐ Private ☒ Business ☐ School/Authority

Organization:

E-Mail:

First Name:

Last name:

Company:

VAT:

Country:

Address:

ZIP / City:

Phone number:

Where do you know us from?

E-mail for invoicing:

[Discard](#) [Save](#)

User Menu:

- Stefan Schneider
- Stefans Spielwiese
- Organization
- Show Invoices
- Manage Payment
- User Groups
- Users
- Manage Organization
- Leave Organization
- YOUR ORGANIZATIONS
- Netways Managed Services GmbH
- Stefans Spielwiese
- Create Organization
- Manage NWS-ID
- Log Out

Why do I have an *Unnamed Organization*?

Because you haven't named your organization yet. To make it easier for you to distinguish between your organizations, you can name them as you like. Don't worry, the name won't appear on the invoice.

How can I leave an organization?

Just open the user menu in the upper right corner and click on "Leave organization". In step 2 you have to confirm that you really want to leave the organization.

Overview

Your products

You don't have any apps, yet.

[Start app now](#)

Are you sure you want to leave 00 Schneider Dedektei?

[Ok](#) [Abbrechen](#)

Stevio 00 Schneider
00 Schneider Dedektei

00 Schneider Dedektei
Organization

- Show Invoices
- Manage Payment
- User Groups
- Users
- Manage Organization
- Leave Organization

YOUR ORGANIZATIONS

- Stefans Spielwiese
- 00 Schneider Dedektei**
- [Create Organization](#)

[Manage NWS-ID](#)

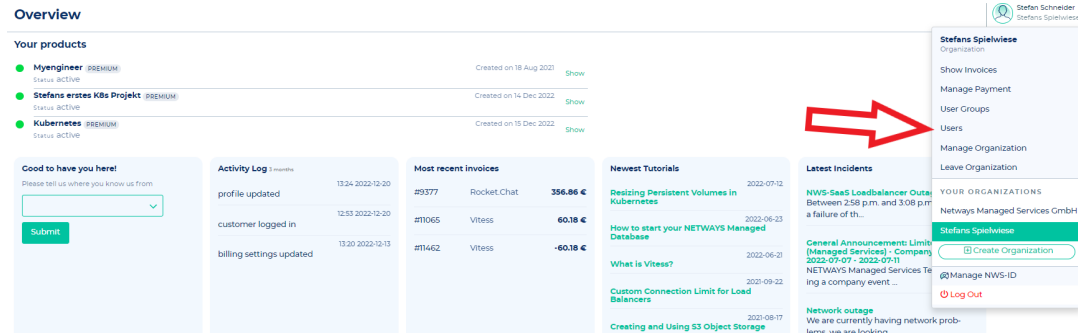
[Log Out](#)

User and Groups

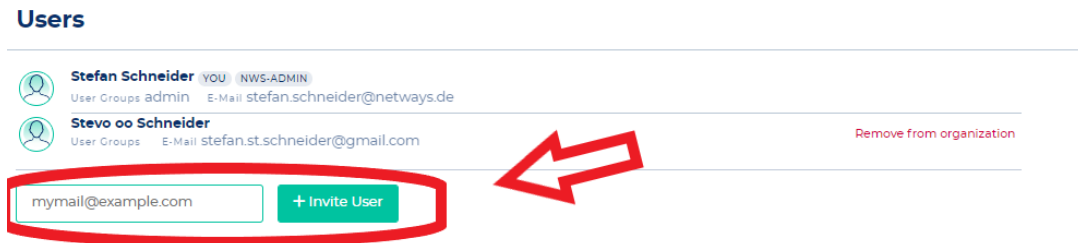
User and Groupmanagement

How can I add colleague to my organization?

In the NWS Customer Interface, click on your user icon in the upper right corner and select "User" or "User Groups".

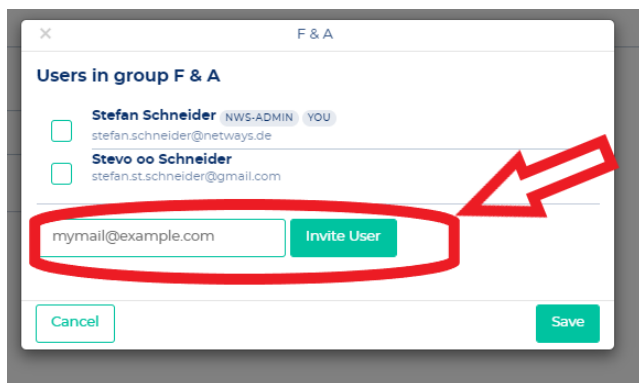
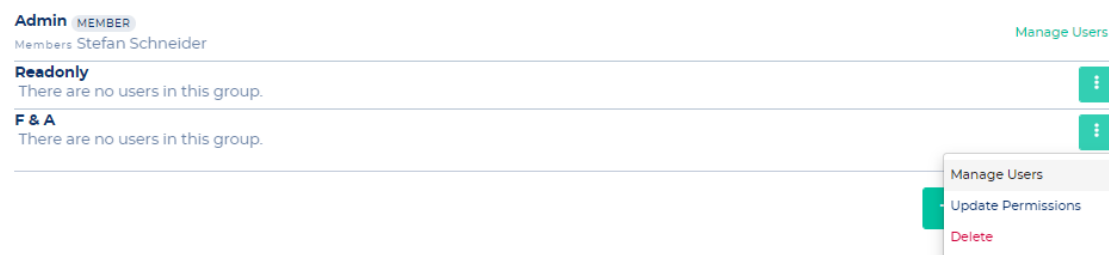


Just paste the email and click on "Invite".



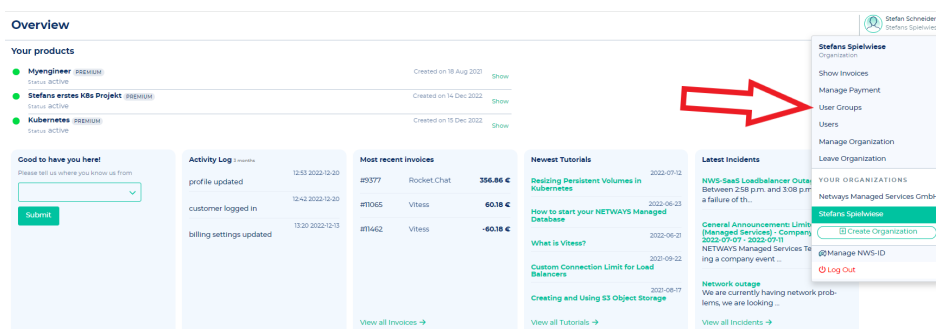
You can find a second way to invite a new user to your organization over the "User groups" tab.

Just click on "Manage Users" at the relevant group, paste the email of the colleague and click on "Invite"

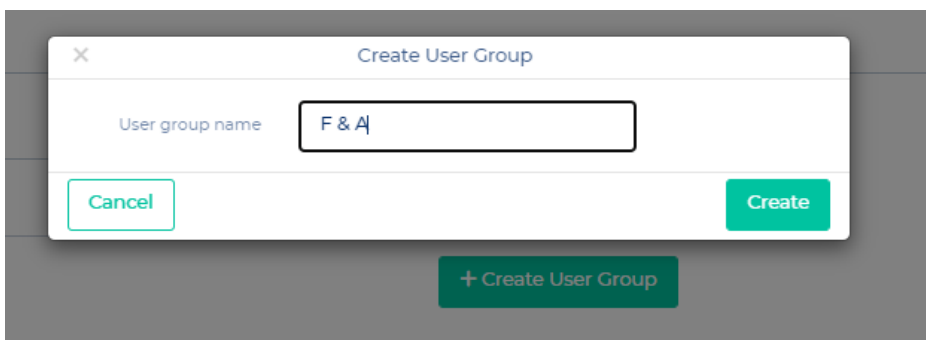
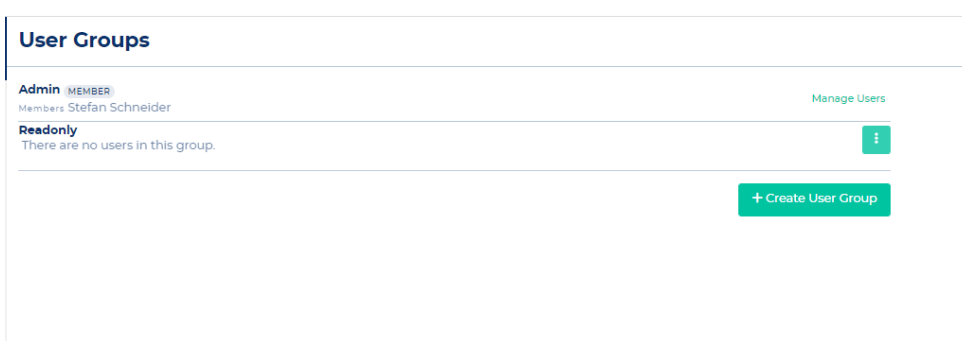


How can I create a user group?

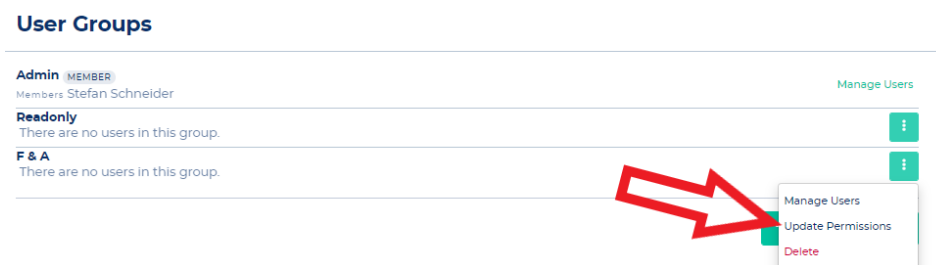
In the NWS Customer Interface, click on your user icon in the upper right corner and select "User group"



Click on "Create User Group" and name it



Now click on "Update permissions"



X
Permissions of User Group F & A

i

To grant administrative privileges for the organization, assign users to the Admin group.

NWS Customer Interface

Manage the permissions for each of your products within the NWS Customer Interface. If you do not set any permissions for a product, it will be invisible to the group members.

	Access	Manage	Destroy	Billing
All Products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
18-kubernetes-5c686	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
K8s for Dev	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
MyOpenStack	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
18-icinga-master-a20ef	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Product Permissions

For some products, you can grant additional permissions. Granting these permissions affects the application itself and its internal access controls.

OpenStack Roles

Manage the permissions of existing OpenStack projects and roles. ✓

[More information](#)

Cancel

Save

By expanding the section "OpenStack Roles" you will have the option to assign a role to your OpenStack projects. Doing so allows you to grant access to the OpenStack API and OpenStack Webinterface for the group members.

Go to [Permissions](#) for a detailed description.

How can I add a user to a user group?

Go to "User Groups" and click on "Manage Users" for the relevant group

Admin MEMBER
Members: Stefan Schneider

Manage Users

Readonly

There are no users in this group.

⋮

F & A

There are no users in this group.

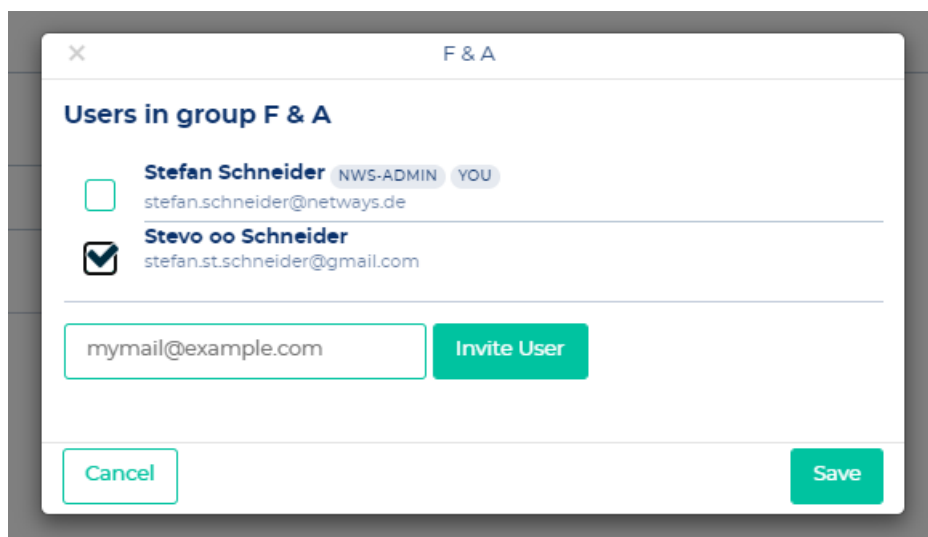
⋮

Manage Users

Update Permissions

Delete

Now simply select the desired colleague



How can I grant full access for a colleague?

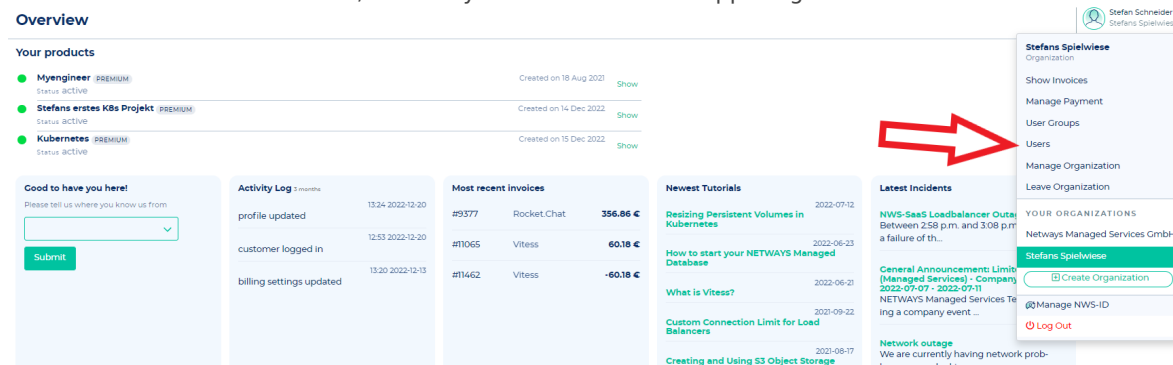
Just add the user to the *Admin* group.

Why am I not allowed to start new products or change the organization profile?

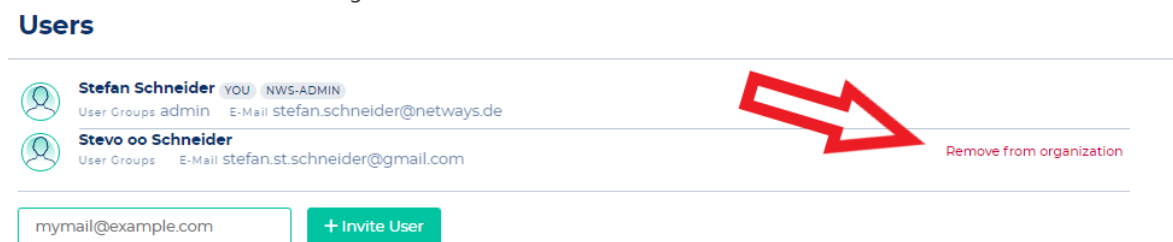
To start new products or change the organization you need to be a member in the *Admin* group.

How can I remove a colleague from my organization?

In the NWS Customer Interface, click on your user icon in the upper right corner and select "User".



Now click on "Remove from organization".



Permissions

You can assign permissions individually to groups. This applies for general permission for access your products and project in the NWS Customer Interface and for product specific permissions like access to APIs, e.g. the Openstack API.

General Permissions

You can grant the following permissions to groups for accessing your projects in the NWS Customer Interface.

Permissions

- **Access:** can view the product in the NWS Customer Interface.
- **Manage:** can change the product settings, resource and other. For example, restart an app, create or delete a virtual machine, upgrade a kubernetes cluster
- **Destroy:** can delete the product and recall the contract.
- **Billing:** can view and download the bills which have been issued.

Openstack

You can grant the following Openstack Roles to groups which allows the group members to use the Openstack APIs and the [Openstack Webinterface](#).

Roles

- **Member:** can create, change and delete resources
- **Reader:** can list and show resources

i The reader role is not yet available!

If a group's access rights to an OpenStack project are revoked, the members of the group can continue to access the project for up to 8 hours in their active session.

Kubernetes

You can grant the following Kubernetes Roles to groups which allows the group members to use the Kubernetes API. Please note that these rights relate to all clusters in the Kubernetes project.

Roles

- **Admin:** can create, change, and delete resources
- **Reader:** can list and show all resources

i Have a look at the clusterrole *cluster-admin* and *view* for all details, e.g. *kubectl get clusterrole view -o yaml*

i Get an overview of your permissions with *kubectl auth can-i --list*